

BAB V

PENUTUP

V.1. Kesimpulan

Berdasarkan hasil analisis dan pembahasan penelitian mengenai pengaruh fitur keselamatan kendaraan terhadap keputusan pembelian kendaraan baru di Kota Bandung, maka dapat disimpulkan beberapa poin utama sebagai berikut:

1. Faktor-faktor yang mempengaruhi keputusan masyarakat dalam membeli kendaraan baru mencakup fitur kendaraan, spesifikasi cc mesin, jenis bahan bakarm layanan servis dan suku cadang, harga, dan merek. Dari seluruh faktor tersebut, fitur kendaraan memiliki pengaruh paling tinggi terhadap keputusan pembelian.
2. Fitur kendaraan yang memengaruhi keputusan pembelian terdiri dari fitur kenyamanan, keselamatan, teknologi, dan desain. Hasil analisis menunjukkan bahwa fitur kenyamanan menjadi aspek yang paling dipertimbangkan konsumen dalam memilih kendaraan baru.
3. Fitur keselamatan kendaraan berpengaruh signifikan terhadap keputusan pembelian, baik secara langsung maupun tidak langsung melalui persepsi masyarakat. Fitur keselamatan yang dianggap penting oleh masyarakat adalah fitur standar seperti *seatbelt*, *airbags*, *anti-lock braking system (ABS)*.

V.2. Saran

Berdasarkan hasil penelitian yang dilakukan, beberapa saran yang dapat diberikan untuk menunjang penelitian antara lain:

1. Penelitian selanjutnya dapat difokuskan pada eksplorasi lebih mendalam terkait alasan masyarakat cenderung mengabaikan faktor harga, meskipun kecenderungan mereka dalam memperhatikan fitur keselamatan standar telah tampak secara signifikan.
2. Mengingat budaya dan kondisi lalu lintas berbeda-beda di setiap daerah, penelitian selanjutnya dapat membandingkan preferensi konsumen di Kota Bandung dengan kota lain, sehingga dapat

melihat dinamika pengaruh faktor-faktor pembelian kendaraan baru secara lebih luas.

3. Penelitian selanjutnya disarankan untuk lebih mendalami tingkat pemahaman masyarakat terhadap fitur keselamatan kendaraan, guna mengetahui sejauh mana masyarakat memahami fungsi, manfaat, dan urgensi fitur keselamatan dalam pengambilan keputusan pembelian kendaraan baru.

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